

Funstorm (After School Only) 2020/21: Parent/Carer Questionnaire Analysis

32 questionnaires were sent out, 10 returned, a 31.2% return rate (a decrease from last year – 15 out of 36, 41.7% returned in 2020, however many students had only just returned to school following Covid-19 related closures so some may not have had time to reply). Children's names in parental comments have been replaced with 'CHILD' to anonymise feedback.

SD: Strongly Disagree, D: Disagree, UN: Unsure, A: Agree, SA: Strongly Agree					% Agree/Strongly Agree
<i>The Funstorm service has been useful for my family</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 9	100%
% Increase/Decrease from Previous Year: The score stayed the same (last year's score = 100%).					
Parent Comments:					
<ul style="list-style-type: none"> It gives me time with my daughter 					
<i>I feel that my child wants to come to Funstorm and has fun</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 9	100%
% Increase/Decrease from Previous Year: The score stayed the same (last year's score = 100%).					
Parent Comments:					
<ul style="list-style-type: none"> He would go everyday if he could 					
<i>Under the three headings of club, I feel there is a strong and balanced variety of activities on offer</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 9	100%
% Increase/Decrease from Previous Year: The score stayed the same (last year's score = 100%).					
Parent Comments:					
<ul style="list-style-type: none"> Excellent choice 					
<i>I feel that my child could access and enjoy most or all of the activities offered at Funstorm (regardless of which days you access)</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 9	100%
% Increase/Decrease from Previous Year: The score improved (last year's score = 86.7%).					
<i>I feel that my child can access activities at Funstorm that they cannot access elsewhere</i>					
SD: 0	D: 0	UN: 0	A: 3	SA: 7	100%
% Increase/Decrease from Previous Year: The score stayed the same (last year's score = 100%).					
<i>Funstorm has been good value for money (£12 per session)</i>					
SD: 0	D: 0	UN: 0	A: 2	SA: 7	100%
% Increase/Decrease from Previous Year: The score stayed the same (last year's score = 100%). NB: one parent did not answer this question as their child's spaces are funded through pupil premium funding. Scores here are based on 9 responses rather than 10.					
Parent Comments:					
<ul style="list-style-type: none"> N/A. Couldn't afford that (NB: This comment came from the parent who did not provide as score as their child's spaces are funded through pupil premium funding) 					
<i>I felt that my child was safe and well cared for at Funstorm</i>					
SD: 0	D: 0	UN: 0	A: 0	SA: 10	100%
% Increase/Decrease from Previous Year: The score stayed the same (last year's score = 100%).					
<i>I felt the programmes and booking forms were clear and easy to use</i>					
SD: 0	D: 0	UN: 0	A: 0	SA: 10	100%
% Increase/Decrease from Previous Year: The score stayed the same (last year's score = 100%).					
<i>If I had a problem during the hours of Funstorm I knew who to talk to and how to contact them</i>					
SD: 0	D: 0	UN: 0	A: 0	SA: 10	100%
% Increase/Decrease from Previous Year: The score stayed the same (last year's score = 100%).					

<i>If I had any queries regarding Funstorm at other times I found communication easy and issues were promptly resolved</i>					
SD: 0	D: 0	UN: 0	A: 0	SA: 10	100%
% Increase/Decrease from Previous Year: The score stayed the same (last year's score = 100%).					
<i>I was happy with the feedback/information relayed at pick up times</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 9	100%
% Increase/Decrease from Previous Year: The score stayed the same (last year's score = 100%).					
<i>I was happy with the Covid-19 Practices (separating departments into bubbles, restricting group sizes, restricting certain activities)</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 9	100%
% Increase/Decrease from Previous Year: N/A					

Additional Parent/Carer comments from the Questionnaires:

- CHILD loves Funstorm and is missing it terribly. Always know she had fun as she falls asleep in car after chattering and giggling for 5 mins
- Thank you so much to Rob for all of his hard work in planning and organising ASC for the students and parents, especially over the last twelve months, with the uncertainty of a global pandemic and its many difficulties. It is great to know CHILD is having lots of fun and is able to develop his independence and skills away from the bubble of the family. We are very much looking forward to the times when CHILD can attend weekly again as he loves socialising with other students and staff that are not in his class bubble
- Fully appreciate every effort that has been made over the past year to adapt to the pandemic but would love swimming to become an option again at some point
- Think Funstorm is an amazing opportunity (and always has been) for CHILD to access after school activities in a safe setting, well cared and with familiar adults. CHILD has really missed Funstorm during Pandemic. Run by amazing staff 😊
- Funstorm is invaluable to the students and their families