

Funstorm (After School Only) 2019/20:

Parent Questionnaire Analysis

36 questionnaires were sent out, 15 returned, a 41.7% return rate (a significant improvement from last year – 8 out of 34, 23.5% returned in 2019). Children's names in parental comments have been replaced with 'CHILD' to anonymise feedback.

SD: Strongly Disagree, D: Disagree, UN: Unsure, A: Agree, SA: Strongly Agree					% Agree/Strongly Agree
<i>The Funstorm service has been useful for my family</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 14	100%
% Increase/Decrease from Previous Year: The score remained the same (last year's score = 100%). Parent Comments: <ul style="list-style-type: none"> We can send CHILD knowing she is safe and having so much fun (Although not used as childcare) (PLEASE NOTE: Parent who left this comment scored 'strongly agree on the question) It enables CHILD to do an ASC, plus my other son can then attend a class elsewhere 					
<i>I feel that my child wants to come to Funstorm and has fun</i>					
SD: 0	D: 0	UN: 0	A: 4	SA: 11	100%
% Increase/Decrease from Previous Year: The score remained the same (last year's score = 100%). Parent Comments: <ul style="list-style-type: none"> Always happy! CHILD loves school and Funstorm is school plus more fun Slight wobble recently (PLEASE NOTE: Parent who left this comment scored 'agree' on the question) CHILD is happy, calm & alert when he gets home – so he must be enjoying. 					
<i>Under the three headings of club, I feel there is a strong and balanced variety of activities on offer</i>					
SD: 0	D: 0	UN: 0	A: 3	SA: 12	100%
% Increase/Decrease from Previous Year: The score remained the same (last year's score = 100%). Parent Comments: <ul style="list-style-type: none"> # 					
<i>I feel that my child could access and enjoy most or all of the activities offered at Funstorm (regardless of which days you access)</i>					
SD: 0	D: 1	UN: 1	A: 3	SA: 10	86.7%
% Increase/Decrease from Previous Year: The score dropped a fair amount (last year's score = 100%). Parent Comments: <ul style="list-style-type: none"> CHILD's interests are a bit limited but I believe he'd enjoy the other activities when he is older (PLEASE NOTE: the parent who left this comment scored unsure on the question) My child only likes swimming...(PLEASE NOTE: Parent who left this comment scored 'disagree' on the question) 					
<i>I feel that my child can access activities at Funstorm that they cannot access elsewhere</i>					
SD: 0	D: 0	UN: 0	A: 3	SA: 12	100%
% Increase/Decrease from Previous Year: The score remained the same (last year's score = 100%). Parent Comments: <ul style="list-style-type: none"> # 					
<i>Funstorm has been good value for money (£12 per session)</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 13	100%
% Increase/Decrease from Previous Year: The score remained the same (last year's score = 100%). Parent Comments: <ul style="list-style-type: none"> N/A. Personally, currently, I couldn't afford £12p/s (PLEASE NOTE: The parent who left this comment did not leave a score on the question as their spaces are paid for by pupil premium 					

funding, therefore the overall scores were based on the 14 other parents' scores).					
<i>I felt that my child was safe and well cared for at Funstorm</i>					
SD: 0	D: 0	UN: 0	A: 0	SA: 15	100%
% Increase/Decrease from Previous Year: The score remained the same (last year's score = 100%).					
Parent Comments:					
<ul style="list-style-type: none"> CHILD is with people he knows & in a safe place 					
<i>I felt the programmes and booking forms were clear and easy to use</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 14	100%
% Increase/Decrease from Previous Year: The score remained the same (last year's score = 100%).					
<i>If I had a problem during the hours of Funstorm I knew who to talk to and how to contact them</i>					
SD: 0	D: 0	UN: 0	A: 3	SA: 12	100#%
% Increase/Decrease from Previous Year: The score remained the same (last year's score = 100%).					
<i>If I had any queries regarding Funstorm at other times I found communication easy and issues were promptly resolved</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 14	100%
% Increase/Decrease from Previous Year: The score remained the same (last year's score = 100%).					
Parent Comments:					
<ul style="list-style-type: none"> Rob is so supportive & replies quickly to queries/emails. 					
<i>I was happy with the feedback/information relayed at pick up times</i>					
SD: 0	D: 0	UN: 0	A: 5	SA: 10	100%
% Increase/Decrease from Previous Year: The score increased (last year's score = 87.5%).					
Parent Comments:					
<ul style="list-style-type: none"> Rob's feedback is always detailed. Other members of ASC team sometimes offer no feedback at handover (PLEASE NOTE: parent who left this comment scored 'agree' on the question) I do get feedback at times at drop off (PLEASE NOTE: Parent who left this comment scored 'agree' on the question, and their child is collected by a third party) 					

Additional Parent/Carer comments from the Questionnaires:

- My child is always happy at Funstorm! Great value for money and I know my child is always safe and happy
- CHILD loves the music sessions!
- Favourite time of the week of my son!
- More days please! ☺ It's amazing – really has helped my family!
- CHILD loves all the activities at Funstorm and always comes home with a smile on her face.
- Funstorm is fabulous and goes from strength to strength and with the right funding and staff levels gives fantastic opportunities to our amazing treasures. Thank you all so much ☺ xxx
- Thanks to Rob & team for the care & support they give to CHILD. The fab creative work they with him (I have various pieces of art dotted around our home!)