

# Funstorm (After School Only) 2018/19: Parent Questionnaire Analysis

34 questionnaires were sent out, 8 returned, a 23.5% return rate (a significant drop from last year – 15 out of 32, 46.9% returned in 2018). This drop in returns could be because this year the questionnaire release was a little later and fell just before the Easter holidays, some parents may have forgotten/lost their forms over the break. Reminders were given about forms after the Easter break, but I will try to release the forms a little earlier again next year.

Children's names in parental comments have been replaced with 'CHILD' to anonymise feedback.

SD: Strongly Disagree, D: Disagree, UN: Unsure, A: Agree, SA: Strongly Agree					% Agree/Strongly Agree
<i>The Funstorm service has been useful for my family</i>					
SD: 0	D: 0	UN: 0	A: 0	SA: 8	100%
<b>% Increase/Decrease from Previous Year:</b> The score remained the same (last year's score = 100%). <b>Parent Comments:</b> <ul style="list-style-type: none"> <li>CHILD loves after school activities</li> <li>Gives us a 'childcare' option, enabling us both to work</li> <li>Helps us to allow CHILD to be more independent</li> <li>I really value my child getting an extra club/activity which benefits him</li> </ul>					
<i>I feel that my child wants to come to Funstorm and has fun</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 7	100%
<b>% Increase/Decrease from Previous Year:</b> The score remained the same (last year's score = 100%). <b>Parent Comments:</b> <ul style="list-style-type: none"> <li>Happy to wait for it to start &amp; happy at collection</li> <li>Of course this is hard to tell, but my child is happy, settled &amp; enjoys it</li> </ul>					
<i>Under the three headings of club, I feel there is a strong and balanced variety of activities on offer</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 7	100%
<b>% Increase/Decrease from Previous Year:</b> The score remained the same (last year's score = 100%). <b>Parent Comments:</b> <ul style="list-style-type: none"> <li>Great they got to vote for choice</li> <li>I'm happy with what's on offer</li> </ul>					
<i>I feel that my child could access and enjoy most or all of the activities offered at Funstorm (regardless of which days you access)</i>					
SD: 0	D: 0	UN: 0	A: 0	SA: 8	100%
<b>% Increase/Decrease from Previous Year:</b> A small improvement from last year (last year's score = 93.3%). <i>I feel that my child can access activities at Funstorm that they cannot access elsewhere</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 7	100%
<b>% Increase/Decrease from Previous Year:</b> A good improvement on last year (last year's score = 80%). <b>Parent Comments:</b> <ul style="list-style-type: none"> <li>Sensory activities especially</li> </ul>					
<i>Funstorm has been good value for money (£12 per session)</i>					
SD: 0	D: 0	UN: 0	A: 1	SA: 6	100%
<b>PLEASE NOTE:</b> One parent declined to answer this question as their child's spaces are funded through pupil premium funding, but this parent did make a comment (*see below), therefore scores here are based on 7 results instead of 8. <b>% Increase/Decrease from Previous Year:</b> A small improvement on last year (last year's score = 93.3%). <b>Parent Comments:</b> <ul style="list-style-type: none"> <li>It would be easier financially if payments were half-termly rather than termly. <b>COMMENT FROM</b></li> </ul>					

**EXTENDED SERVICES MANAGER:** I have spoken to the parents who returned this form. Half-termly payment options have always been available for families who may struggle to make full payment in one go, they were just not aware this option exists.

- Would happily pay more
- \*I'm really glad to use pupil premium, but feel £12 is dear

*I felt that my child was safe and well cared for at Funstorm*

SD: 0	D: 0	UN: 0	A: 0	SA: 8	100%
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**% Increase/Decrease from Previous Year:** The score remained the same (last year's score = 100%).

**Parent Comments:**

- Rob is fantastic at communicating, as are the transport service

*I felt the programmes and booking forms were clear and easy to use*

SD: 0	D: 0	UN: 0	A: 0	SA: 8	100%
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**% Increase/Decrease from Previous Year:** The score remained the same (last year's score = 100%).

*If I had a problem during the hours of Funstorm I knew who to talk to and how to contact them*

SD: 0	D: 0	UN: 0	A: 1	SA: 7	100%
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**% Increase/Decrease from Previous Year:** The score remained the same (last year's score = 100%).

*If I had any queries regarding Funstorm at other times I found communication easy and issues were promptly resolved*

SD: 0	D: 0	UN: 0	A: 0	SA: 8	100%
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**% Increase/Decrease from Previous Year:** The score remained the same (last year score = 100%).

*I was happy with the feedback/information relayed at pick up times*

SD: 0	D: 0	UN: 1	A: 1	SA: 6	87.5%
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**% Increase/Decrease from Previous Year:** A very small improvement from last year (last year score = 86.7% - but two parents had answered 'unsure' due to children being collected via taxi companies, this year the affect was the same from one parent answering 'unsure' for the same reason).

**Parent Comments:**

- Usually the grandparents pick up! (NB: This parent answered 'unsure' to the question)
- Lovely to hear what he is up to
- My child gets collected & feedback is good & welcomes (NB: This parent answered 'unsure' to this question last year due to their child being collected by a taxi, but this year has answered 'strongly agrees')

### Additional Parent/Carer comments from the Questionnaires:

- Funstorm both after school + during the holidays is beneficial for CHILD and she loves being there and all the people she meets there esp Rob
- Fantastic opportunity for the children to grow and develop their social skills. Well worth the money – massive thanks to Rob & all the staff – U R amazing!!!! 😊
- Funstorm has clearly gotten busier as this term my child only got ½ of requests. Although this has been fine, as my child got the most beneficial session for him, of course I would my child to access the whole term's sessions (NB: This student/parent requested Thursday nights – swimming and sports nights – however for the last two terms we have not been able to employ enough staff to split the group, therefore only the swim group has run each week with the primary and secondary groups taking it in turns to attend. We are working on our recruitment to ASC and we hope that the Thursday night staffing will be up to capacity eventually so that we can reopen the sports nights and allow weekly attendance to children/families only requesting Thursdays)
- Funstorm helps my child use the high level of energy he needs to release. It helps him sleep, he is usually tired after the extended day. Funstorm is a worthwhile service for our son. He has fun