

# Summer Club 2015: Staff Questionnaire Analysis

26 questionnaires sent out and asked to be returned anonymously to ensure constructive and honest evaluation, 12 were returned. This was a 46.2% return rate, which is slightly higher than last year (43.75%).

SD: Strongly Disagree, D: Disagree, UN: Unsure, A: Agree, SA: Strongly Agree					% Agree/Strongly Agree
<i>I enjoyed working at Summer Club this year</i>					
SD: 0	D: 0	UN: 1	A: 4	SA: 7	91.7%
<b>Analysis:</b> a drop of 8.3% from last year's rating of 100% due to one score of unsure.					
<i>I feel like the working hours are good and rate of pay are fair</i>					
SD: 0	D: 0	UN: 1	A: 3	SA: 8	91.7%
<b>Analysis:</b> a drop of 8.3% from last year's rating of 100% due to one score of unsure.					
<i>I felt supported in working with our students and knew who to talk to when I was unsure of how to work with a particular child</i>					
SD: 0	D: 0	UN: 1	A: 3	SA: 8	91.7%
<b>Analysis:</b> a drop of 8.3% from last year's rating of 100% due to one score of unsure.					
Staff comments relating to the above question:					
<ul style="list-style-type: none"> <li>Would like to see a passport introduced. <b>COMMENT FROM SUMMER CLUB MANAGER:</b> this is a style of student information card encompassing details of various areas of the students' needs and likes/dislikes. Similar cards to this often exist in classes but until this point have not been used formally in after school club or summer club due to the already existing high knowledge of the students. We do however use documents such as IBMPs, moving and handling risk assessments and epilepsy care plans which have always been readily available at summer club. I will take this suggestion into consideration nevertheless.</li> </ul>					
<i>I felt supported when dealing with challenging behaviour</i>					
SD: 0	D: 0	UN: 1	A: 4	SA: 7	91.7%
<b>Analysis:</b> a drop of 8.3% from last year's rating of 100% due to one score of unsure.					
Staff comments relating to the above question:					
<ul style="list-style-type: none"> <li>Unfortunately I was left with a challenging child for over 40 minutes – I now know to have my mobile out at all times. <b>COMMENT FROM SUMMER CLUB MANAGER:</b> this staff's comment refers to an occasion on an outing where the child referred to was in a secure location and in no danger. Sometimes working as a 1:1 does mean that staff have to stay with a child and support them through difficult behaviour. On outings staff are required to carry mobile phones in case assistance is required and this is spelt out on the risk assessments which were available for all staff to read. This was however a member of staff new to summer club.</li> </ul>					
<i>I feel the range of activities for our students was diverse and appropriate for our students</i>					
SD: 0	D: 1	UN: 1	A: 3	SA: 7	91.7%
<b>Analysis:</b> a drop of 8.3% from last year's rating of 100% due to one score of unsure.					
<i>I think that any of our students could access and enjoy most or all of the activities on offer at Summer Club</i>					
SD: 0	D: 1	UN: 0	A: 8	SA: 3	91.7%
<b>Analysis:</b> a drop of 8.3% from last year's rating of 100% due to one score of unsure.					
Staff comments relating to the above question:					
<ul style="list-style-type: none"> <li>'Coral Reef'</li> <li>I saw swimming as a problem for wheelchair users</li> </ul>					
<i>The students were safe and happy at Summer Club</i>					
SD: 0	D: 0	UN: 0	A: 5	SA: 6	100%
<b>Analysis:</b> the score has remained at 100% from last year.					
One member of staff did not respond to this question.					
<i>I felt that the activities and days at Summer Club were well organised</i>					
SD: 0	D: 0	UN: 1	A: 5	SA: 6	91.7%
<b>Analysis:</b> a drop of 8.3% from last year's rating of 100% due to one score of unsure.					
Staff comments relating to the above question:					
<ul style="list-style-type: none"> <li>Sometimes we didn't leave enough time to get places. <b>COMMENT FROM SUMMER CLUB MANAGER:</b> Timings of events are planned thoroughly but sometimes issues arise which cause delays, and we did suffer adverse weather on some outings which reduces the safe speed at which we can travel. Some staff needed some encouragement to stick to timings for getting ready for outings (which are explained clearly in morning briefings) which is an issue I plan to address for next year's summer club as this more than once caused us issues.</li> </ul>					

<i>I knew what my role at Summer Club was and what was expected of me</i>					
SD: 0	D: 0	UN: 0	A: 3	SA: 9	100%
<b>Analysis:</b> the score has remained at 100% from same from last year.					
<i>When issues arose I felt able to handle them or how to seek help</i>					
SD: 0	D: 1	UN: 1	A: 3	SA: 7	83.3%
<b>Analysis:</b> a drop of 16.7% from last year's score of 100% due to one score of unsure and one score of disagree. I am unsure as to what issues have caused the two members of staff to respond in this way. However all summer club staff are encouraged to ask someone when they are unsure of how to work with a particular child or how to deal with behavioural issues or medical needs.					
<i>I felt that I worked with a variety of students and that the different 1:1s were allocated fairly over the whole of Summer Club</i>					
SD: 0	D: 0	UN: 1	A: 3	SA: 8	91.7%
<b>Analysis:</b> a drop of 8.3% from last year's rating of 100% due to one score of unsure.					
Staff comments relating to the above question:					
<ul style="list-style-type: none"> <li>I had a similar group more than once</li> </ul>					

### Staff Comments from the questionnaires – what did you feel we did well?

- The range and variety of activities
- The range of activities. Good staff number
- All activities was great each students (part from Coral Reef, see below note\*\*)
- Very good range of different activities. When problems arose everyone rallies round to help
- Bus plans!! Very organised, exciting activities for children
- Everything! Staffing was managed really well this year with some extra students, the trips were great too, wide range of activities, lots of fun!
- Variety of activities made the day go quickly
- It was a lovely summer club

### Staff Comments from the questionnaires – what can we improve on?

- There was two comments regarding the issue of medication control. Planned changes to this area of summer club have already been initiated, so the comments have not been included on this document
- \*\*Maybe students in wheelchairs for Coral Reef days, stay at school and use the school pool. **COMMENT FROM SUMMER CLUB MANAGER:** Coral Reef's accessibility and training of their staff to use the hoists etc seems to have deteriorated; we took a wheelchair user last year who was changed on an accessible bed and then hoisted into the pool without any issue and enjoyed the experience massively. Future swimming plans were discussed with the staff team at the debrief that day. With the move to the new school and an exciting new pool, it is likely that we will be offering use of the school pool rather than any outing to Coral Reef or similar locations.
- One to one situations were not always fair e.g. 2:1 can be tough when out and about. **COMMENT FROM SUMMER CLUB MANAGER:** Child supervision levels are planned thoroughly and are based on strong knowledge of our students. Unfortunately not all students can be staffed 1:1 and some children with lower support needs have to share a member of staff. That being said this can sometimes be hard work, but staff are always encouraged to speak to an experienced staff member or the summer club manager if they feel that they are struggling. Otherwise we cannot provide guidance or offer a swap with another member of staff if they remain silent.
- Longer time spent on activities such as fruit picking as not enough time there. **COMMENT FROM SUMMER CLUB MANAGER:** unfortunately fruit picking was cut short due to adverse weather. We would have otherwise spent longer there. Despite one member of staff identifying this as an activity that they felt did not work, the overall reception on the day from students and other staff to the activity seemed positive, so we shall more than likely return there next year.

### Staff Comments from the questionnaires – what activities do you feel the students for the most out of?

- Watercress Line (mentioned 1 time)
- Therapy Gardens (mentioned 1 time)
- Swimming (mentioned 1 time)
- Frensham Ponds (mentioned 2 times)
- Beach (mentioned 1 time)
- Companion Cycling (mentioned 1 time)

- Outings
- Students enjoy the different activities but I think enjoyed the trip days out

## **Staff Comments from the questionnaires – are there any activities you felt didn't work?**

### **Why was this?**

- Coral Reef – students in wheelchair wasn't right equipment for our students to get out of the pool.  
**COMMENT FROM SUMMER CLUB MANAGER:** This comment came from the same member of staff where Coral Reef is discussed under 'what can we improve on?' so please refer to my comments there.
- Fruit Picking – I don't think students particularly enjoyed this – apart from eating it!
- Some trips the students weren't appropriate for – however the parents booked them in. Aerobility.
- Cinema!! With some students
- Swimming